



## PBIT Latest News & Updates

Prudence & Bay Islands Transport remains committed to the community of Prudence Island as the lifeline service from Bristol to Prudence Island. Please help us to keep our crew and customers safe and healthy by following the guidelines from the CDC and executive orders from the RI Governors office. All of the latest updates regarding our response to the outbreak of COVID-19 will be posted on our website, please check the website frequently for any updated information. For any additional questions you can call our Prudence Office at 401-683-0430 or email us at [ARmarine-Office@PI-Ferry.com](mailto:ARmarine-Office@PI-Ferry.com)

Visit our COVID-19 update web page

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### Grocery and Other Deliveries

We are aware that due to current circumstances many customers are trying to avoid trips off island to the grocery store and other stores. We understand your desire to avoid these trips however, we need to ensure that any deliveries to the ferry are being handled in a manner that is safe for our staff and customers as well as the delivery personnel.

Please note the following regarding any items that are not delivered by UPS, FedEx, USPS or CVS. These items must have delivery arranged with the ferry office prior to the delivery by calling the Prudence Office at 401-683-0430.

**No individuals delivering items are authorized to board the vessel without the crew present or without crew permission.**

Ferry Crew members are not responsible for handling any deliveries that have not been previously arranged and/or pre-paid through the Prudence office. Crew will attempt to be available to assist with pre-arranged deliveries but please respect that their primary responsibility is to ensure passengers and vehicles are loaded safely.

For grocery deliveries we ask that someone who organized the order is there to meet the grocery drop off at the Bristol terminal. We have had increasing issues with groceries being dropped off at the dock mid-day. We cannot have delivery personal on the boat unsupervised and also do not want to have anyone's groceries sitting in the sun or carried off by seagulls. Due to the pandemic the crew will not be handling food items at this time aside from those delivered by UPS, FedEx or USPS. If you have items being delivered from another source and onto the boat, please be prepared to meet the boat at the Prudence terminal to retrieve your items off the boat yourself. As always follow crew directions for when it is safe for you to go onboard to get your items. Please be aware of the ferry schedule, those arriving at ferry departure time to retrieve items off the boat will be asked to wait until the next arrival time so the boat can run on time.

We continue to support deliveries of take-out food from the local Bristol restaurants. When ordering take-out please make sure delivery personnel are aware of ferry times and are prepared to place take-out items on board with crew permission. As always you must meet the ferry to retrieve your take-out order.

PBIT will continue to transport freight items from UPS, FedEx, CVS and USPS as normal. For UPS, FedEx and CVS deliveries that are received in the Prudence Office a text message will be sent to all customers that are signed up for our text message service. Please come for your packages only if you have a received a text message and avoid coming during boat times to increase social distancing.

## Herbert C. Bonner Return

We hope to have the Herbert C. Bonner return to service in mid-May. Along with other individuals and businesses in the State of RI we are following the executive orders issued from the Governors Office. By doing so we hope that we are able to return to business as usual as soon as possible. We are continuing to work closely with the USCG and PUC to make the best decisions to protect the health and well-being of our customers and crew. In the next few weeks we will be closely monitoring the ridership and needs of individuals relying on the ferry as a lifeline service. We will continue to update our customers on our website, via email, and text message service on the return date for the Herbert C. Bonner. Thank you for your patience and support as we navigate through this difficult time together.

